

# IBEROSTAR EXTRA CARE

Medical Insurance to Feel Protected During Your Stay



We want our guests to feel protected during their stay as they disconnect in paradise and experience the luxurious oasis that is Iberostar.

By booking directly with us at [iberostarpro.com](https://iberostarpro.com) or calling 855-378-9011, clients will benefit from the complimentary Iberostar Extra Care Insurance, covering accidents and illnesses (including COVID-19) during their stay.



# What does it cover?

- Medical expenses incurred in the event of illness (including COVID-19) or an accident<sup>1</sup>
- Medical advisory service (medical consult over the phone)
- Medical transportation service for sick or injured individuals
- Extension of stay at the hotel in the event of illness (including quarantine caused by COVID-19) or an accident<sup>2</sup>
- Extension of the insured's companion stay at the hotel in the event of the hospitalization of the insured<sup>3</sup>
- Relocation of the accompanying individual on site<sup>4</sup>
- Emergency transportation to the hospital
- Sending a doctor to the hotel
- Emergency dental costs<sup>5</sup>
- Expenses incurred during the accompanying individual's stay at the clinic<sup>6</sup>
- Relocation of insured's companion in the event of hospitalization of the insured. For hospital stays over 5 days
- Expenses incurred by the accompanying individual during the stay in the event of hospitalization<sup>7</sup>
- Supervision in the case of minors or dependents
- The return trip of those included in the booking
- Expenses incurred in the event of the interruption of the stay caused by death or hospitalization of the insured due to COVID-19<sup>8</sup>
- Transportation of human remains
- Expenses incurred by the insured's companion during the transportation of the human remains of the insured<sup>9</sup>



As a leader in responsible tourism, Iberostar has implemented **300+ safety and hygiene measures** backed by a Medical Advisory Board and world-renowned accredited institutions. Experience a vacation carefully designed with care.



**IBEROSTAR**  
HOTELS & RESORTS

\*Not applicable to Cuba. Valid for stays through August 31, 2021. The Iberostar Extra Care Insurance, offered through Europ Assistance, is applied automatically to all bookings made through iberostarpro.com or by contacting the call center. In markets where the euro (€) is not utilized and is not the local currency, Europ Assistance will apply the exchange rate of the day in which the claim takes place. <sup>1</sup>Limit: up to €40,000 for incidents in the hotel. <sup>2</sup>Limit: up to €300 per day for a maximum of 15 days. <sup>3</sup>Limit: up to €5,000. <sup>4</sup>Limit: up to €20 per day for a maximum of 10 days. <sup>5</sup>Limit: up to €300. <sup>6</sup>Limit: up to €100 per day for a maximum of 10 days. <sup>7</sup>Limit: up to €300 per day for a maximum of 15 days. <sup>8</sup>Limit: up to €500. <sup>9</sup>Limit: up to €100 per day for a maximum of 10 days.